



**Community
Legal Centres
Queensland**

CLC Volunteer Evaluation Survey 2018

This survey was developed as part of a Community Legal Centres Queensland (CLCQ) Toolkit to assist community legal centres (CLCs) throughout Queensland to measure and report on the short-term outcomes and long-term impacts their work has for the people and communities they help, and the justice system more broadly.

The CLC you volunteer with is interested to hear your feedback about your involvement with their service.

Your name and contact details will not be collected, and your individual responses to this survey will be kept private and confidential. Data gathered through this survey will only be accessed by authorised persons for the purposes of evaluation and service improvement.

This survey is completely voluntary and all questions are optional, however, we are better able to evaluate the data gathered from participants if all questions are answered.

This survey contains three (3) questions related to your role and contribution to the CLC, and four (4) questions rating your experience volunteering with the CLC. You will also have an opportunity to provide detailed feedback and other comments.

The survey should take approximately 8-10 minutes to complete. You can only complete the survey once and you will need to complete all responses in one sitting, so please allow sufficient time.

Responses to the survey will be open from 1 May to 31 May 2018.

This survey has been authorised by the CLCQ Self-Evaluation Toolkit Steering Committee. If you have any questions or would like more information about this survey, please contact Community Legal Centres Queensland on (07) 3392 0092 or sector@communitylegalqld.org.au.

Thank you for participating in this survey. Your feedback is important and will be used to help improve the service delivered by CLCs across Queensland.



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1. What is your role?

- Senior lawyer
- Junior lawyer
- Other

Other (please specify)

2. How much interaction do you have with Community Legal Centre (CLC) staff?

- None
- Low
- Moderate
- High

3. How many hours per week do you contribute to the CLC?

- 1 - 2 hours
- 3 - 5 hours
- 5 - 8 hours
- More than 8 hours

4. Please select the most appropriate rating based on your interaction with the legal centre for each question below

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Not applicable
Working with the CLC offers me a unique opportunity to gain experience in new and different areas of law	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have been able to improve my understanding of broader community issues through my work at the CLC	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel like I have been able to improve my practice as a result of my experience at the CLC	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel the experience of working at the CLC has enhanced my career prospects	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. Any other comments?