

**Community
Legal Centres
Queensland**

CLC Community Partner Evaluation Survey 2018

This survey was developed as part of a Community Legal Centres Queensland (CLCQ) Toolkit to assist community legal centres (CLCs) throughout Queensland to measure and report on the short-term outcomes and long-term impacts their work has for the people and communities they help, and the justice system more broadly.

The CLC you received this link from is interested to hear your feedback about your involvement with their service.

Your name and contact details will not be collected, and your individual responses to this survey will be kept private and confidential. Data gathered through this survey will only be accessed by authorised persons for the purposes of evaluation and service improvement.

This survey is completely voluntary and all questions are optional, however, we are better able to evaluate the data gathered from participants if all questions are answered.

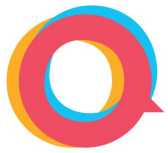
This survey contains three (3) questions related to your organisation and your relationship with the CLC, and four (4) questions rating your experience of the CLC and the service they provide in the community. You will also have an opportunity to provide detailed feedback and other comments.

The survey should take approximately 8-10 minutes to complete. You can only complete the survey once and you will need to complete all responses in one sitting, so please allow sufficient time.

Responses to the survey will be open from 1 May to 31 May 2018.

This survey has been authorised by the CLCQ Self-Evaluation Toolkit Steering Committee. If you have any questions or would like more information about this survey, please contact Community Legal Centres Queensland on (07) 3392 0092 or sector@communitylegalqld.org.au.

Thank you for participating in this survey. Your feedback is important and will be used to help improve the service delivered by CLCs across Queensland.



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1. Organisation name

2. What do you do?

3. Tell us about your relationship with the Community Legal Centre (CLC). What do you do together?

4. Please select the most appropriate rating based on your interaction with the legal centre for each question below

	Strongly disagree	Disagree	Neutral	Agree	Strongly agree	Not applicable
The CLC makes appropriate client referrals to my organisation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We are confident in referring clients to the CLC for appropriate support or advice	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Our organisation has increased competence and knowledge in making appropriate referrals for legal problems	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The community we service has improved knowledge and self-confidence around legal issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. Any other comments?